NATIONAL UNIVERSITY OF MODERN LANGUAGES H-9 ISLAMABAD

TENDER NOTICE

Sealed tenders are invited from well reputed and GST registered firms for supply, installation and configuration of following licenses at the Main Campus, Islamabad: -

- a. SSL Certificates
- b. End Point Detection Response (EDR)
- c. Firewall Fortinet

The tender documents, wherein terms & conditions and other details are given, can be obtained from office of the undersigned OR can be downloaded from NUML's website (www.numl.edu.pk) against payment of non-refundable fee of Rs. 3,500/- in shape of Bank Draft/Pay Order. Bank draft/Pay Order must be provided at the time of bid submission and bid will not be accepted without non-refundable fee. 2% earnest money of the project will be provided in the shape of separate Bank draft/CDR.

The tender must reach "**Administration Branch**" Jinnah Block in sealed envelope at 1100 hrs on 28th Aug 2023 which will be opened on the same day at 1130 hrs in presence of the available bidders.

The University reserves the right to reject all the bids or proposals at any time prior to the acceptance of a bid or proposal.

This tender notice is also available on PPRA and NUML websites.

Director IT Tele: 9265100 Ext: 2701 & 2703

NATIONAL UNIVERSITY OF MODERN LANGUAGES ISLAMABAD

TENDER DOCUMENT FOR RENEWAL OF LICENCES (Firewall- FORTINET, Endpoint Detection and Response (EDR) & SSL Certificates) AT THE MAIN CAMPUS

Note

- The bidding firms are bound to fill the rates only in the attached tender form (Page# 2).
- The responses shall be according to the PPRA 36 (a) rule, however, financial evaluation would be assessed item wise. (Technically Qualified, Financially Lowest)

TERMS AND CONDITIONS: -

- 1. All the potential bidders are advised to read carefully all the terms and conditions prior to submission of their bids. The bids must accompany a covering letter indicating acceptance of all clauses and instructions of the tender.
- 2. Tenders shall be sent in a sealed envelope addressed to the Director Administration, National University of Modern Languages, H-9, Islamabad which must reach on the date and time as published in the tender notice.
- 3. Bank Draft/Pay Order of the amount equal to 2% of the total cost in favour of Rector NUML, Islamabad must accompany the bid as Earnest Money.
- 4. Earnest money of the successful bidder will be released after satisfactory supply, installation and configuration of the requisite licence software.
- 5. Period of the "licences" is mentioned in specification **serial # 15**. Quoted prices must be aligned against the licence period. The successful bidder would be responsible to maintain the licence software during the licence period and **10**% of the total bill shall be retained as security, which will be released after satisfactory completion of the licence period. Whereas, the licence period will start from the date of successful activation/configuration of the licence on client side.
- 6. During the licence period, in case of any complaint, an engineer of the firm will visit the site within 24 hours to remove the fault free of cost and provide relevant support/assistance.
- 7. The rates quoted shall be in PAK Rupees including all taxes and shall be valid for 90 days; however, the project must be completed within 45 days after placing firm order. In case of failure to delivery in the specified time, a penalty @0.10% of the contract amount will be imposed on daily basis for the total number of days delayed. However, the penalty should not exceed than 10% of the contract amount.
- 8. NUML will not allow any compensation to the Selected Bidder for any variations in the rate of exchange of rupee against dollar or any other currency. No additional claim arising out of change in legislation, exchange rate variation or any sort of taxes will be entertained.
- 9. In case of non-provision of the desired licences, the firm will be blacklisted for future supply.
- 10. The firm must provide a proof of support experience of at least 02 years on the quoted softwares in various Govt/Semi Govt institutions/organizations.
- 11. The University reserves the right to increase or decrease number of the licences while placing the order.
- 12. NUML reserves the right to reject all the bids/proposals at any time prior to acceptance of a bid or proposal without disclosing reasons.
- 13. In case of dispute, Rector NUML will act as the Arbitrator whose decision will be binding on both sides and will in no case be challengeable at any court of law.
- 14. Pre-conditions set by the contractor/bidder in addition to the abovementioned terms & conditions will not be accepted, and will lead to the rejection of the bid.

15. SUPPLY/INSTALLATION AND CONFIGURATION OF:

Licences (SSL Certificates + EDR + Firewall)

S. #	Item Name	Qty.	Each at rate (PKR)	Total (PKR) (inclusive taxes)
a.	DigiCert SSL Certificate Or Equivalent: 3 Years Common name: *.numl.edu.pk Organization: National University of Modern Languages Islamabad PK Product: WildCard Licence Period: 3 years	01 Solution		
	Fortinet Fortigate-600E License: 01 Year			
b.	FortiGate-600E 1 Year Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, URL, DNS & Video Filtering, Antispam Service, and FortiCare Premium) Implementation of licenses on hardware is the responsibility of firm Licence Period: 01 Year	01 Solution		
C.	Endpoint Detection and Response (EDR): 01 Year Integration with Sangfor WAF 5300 Host-based Firewall and IPS Protection against virus and ransomware Protection against Brute-Force attack Protection against Botnet attack Block phishing sites Realtime malware detection Cloud-sandbox capability for realtime security detection Behaviour base malware detection Capable to tract activity of malware Capable to isolate the infected endpoint from network USB security control Centralized EDR management Logging and Reporting on management console Extended Detection, Defense and Response (XDDR) Installation, Configuration, Commissioning and Integration with Firewall will be responsibility of firm. Licence Period: 01 Year	70		

Note : Each and every page of this document must be signed and stamped by the authorised signatory of the firm. We, the under-mentioned firm, hereby undertake to abide by the abovementioned terms and conditions.									
Name of Firm & Address			Tele Phone No.						
	GST No	(Please attach a copy of GST Ce	rtificate)						
	Draft/Pay order No	Date	Amou	nt					

Issued by

Authorised person's name with	n Signature & firm	s Seal
Dated		